

Lenovo TruScale for VDI
Peru

Konecta Peru

Ramping up remote work capabilities during the COVID-19 crisis.

Solution components

Hardware

- Lenovo ThinkAgile VX7520

Software

- Citrix Virtual Apps and Desktops
- VMware vSAN
- VMware vSphere

Services

- Lenovo TruScale Infrastructure Services
- Lenovo Managed Services
- Lenovo Professional Services

Konecta Peru is one of the largest full-service Business Process Outsourcing (BPO) and contact center service providers in Peru.

To serve an ever-growing client base, the company must be able to allocate both human and IT resources dynamically—even during the unprecedented disruption of COVID-19. To bring the benefits of the public cloud to its on-premises data center, Konecta Peru decided to host its new virtual desktop infrastructure solution on Lenovo TruScale Infrastructure Services, a managed, pay-for-what-you-use data center solution. Today, the Lenovo infrastructure supports 1,500 remote workers, and Konecta Peru is already having conversations to further increase its capacity as its business grows.

“

“Lenovo TruScale Infrastructure Services gives us all the key advantages of the public cloud without any of the drawbacks, and with the best experience. With Lenovo TruScale, we can respond to business needs quickly, easily, and without worrying about infrastructure. It certainly lives up to our expectations.”

Konecta

Carlos Rafael Alayo Velasquez,
IT Director, Konecta Peru

[LEARN MORE >](#)

Lenovo