

Meet Norman. He is a cybersecurity specialist.

# A day in the life of a cybersecurity specialist

As part of the SecOps team, Norman's day-to-day tasks involve actively safeguarding employees, data and the IT infrastructure against cyber threats and improving the organization's security posture. Their department's goal? To create a secure hybrid work environment for employees without getting in the way of their productivity. Let's see how he does it with AI-driven solutions.



### 8:00 AM

#### On the way to work

On the Microsoft Teams Mobile App, Norman schedules a meeting at 4PM with the rest of the SecOps team. With Copilot in Teams, he was able to generate an agenda based on their previous week's meeting notes in just a few seconds.

### 9:00 AM

#### Start of workday

As he reaches the office, Norman receives a ping regarding a possible security incident. By prompting Microsoft Security Copilot using natural language, he quickly received critical step-by-step guidance and context which enabled him to resolve the issue in mere minutes.

### 10:00 AM

#### Prepares for meeting

He prompts Microsoft Security Copilot to summarize the alerts and incidents from the last two weeks and create a detailed report. Then, he asks Copilot to visualize the data using easy-to-understand graphs and charts. Norman then asks Copilot in PowerPoint presentation to create a presentation deck referencing this report.

### 11:30 AM

#### Onboarding new employees

Using Microsoft Entra ID, Norman quickly onboards remote employees and securely provides them with access to the organization's apps, data, and resources.

### 1:00 PM

#### Breaking down complicated documentation

As the company's critical system recently underwent an update that affects most employees, Norman needs to prepare simple talking points for the IT help desk to assist with technical support and queries.

He uses Copilot in Word to summarize the complex system document and shares the collaborative document with his team using Loop, so that they can add their additional inputs.

### 2:30 PM

#### Meeting with the security team

In this weekly catchup, Norman and his team assess any recent vulnerabilities flagged by security tools. Copilot in Microsoft Teams captures and shares the key points, action items and outcomes to share a summary with all attendees after the meeting.

### 4:00 PM

#### Wrapping up for the day

Norman reviews security alerts and system health reports for the day on Lenovo Device Intelligence Plus dashboard to ensure that all is in order.

### 5:00 PM

#### The end of a busy day

Norman can now kick back and relax for the day, knowing that the Lenovo and Microsoft security solutions in place will continue to work tirelessly around the clock and keep his IT environment secure and humming like a well-oiled machine.

of early Copilot users say they saved time on mundane tasks<sup>1</sup>

## Find out how Norman created a secure and productive hybrid workplace effortlessly with Copilot for Microsoft 365 from Lenovo

[Learn more >](#)

<sup>1</sup>What can Copilot's earliest users teach us about Generative AI at work?