

**Lenovo Solutions and Services** 

# Lenovo Windows 11 Services

Evolve your operating system and your business



Lenovo recommends Windows 11 Pro for Business. Smarter technology for all Lenovo



### **Evolve your operating system and your business**

The conditions for business survival are changing. By 2025, Windows 10 will reach its end of life. Migrating to Windows 11 today can elevate how and where you work, and we can help you do it securely.

Adapting to a dramatically different OS can be daunting. After years of customizing Windows 10 to their needs and carefully securing important data, many organizations are facing the inevitable move to Windows 11. So, we understand that to do it right, this migration needs to be secure and precise.

**Lenovo Windows 11 Services** take care of it all for you. Starting with our **Assessment Service.** We take stock of your current estate and establish what can be migrated and what needs replacing. We present the results to you, so that you can decide on your next move.

# We're the Windows experts. And the perfect migration partner.

Lenovo is #1 PC vendor in the world. We have years of experience developing products that run Windows and have created a long working relationship with Microsoft. Which makes us the perfect partner to support you through your migration—step by step.

#### We know that:

- Hybrid working has changed your work landscape. That's why you need to migrate to an OS designed for a mobile workforce. Windows 11 gives you greater productivity, collaboration, and performance across the whole business.
- Losing data can severely impact your business. Our priority is delivering a smooth, secure migration. Which we do through our structured, insight-led approach from beginning to end.
- You've invested a lot in Windows 10. We don't want you to lose any of your current functionality. Our aim is to build in the same strengths and security features you're used to, now on Windows 11.

# Windows 11

#### **About Windows 11**

- Protects data and raises the security baseline as the industry moves to more modern hardware.
- Features convenient, secure, multi-factor, and single sign-on from device to the cloud.
- Provides **99% application compatibility**, backed by App Assure.
- Allows for **more effective** cloud device management.



# **The Services**

It's time to move to a more favorable environment. And whether it's a standardized migration, or a more complex one, we know it might seem difficult. But it doesn't need to be a long and arduous journey. This is how we make it easier for you.

## **Lenovo Assessment Service**

#### A Microsoft specialist will establish the scale and scope of your migration by:

- Making sure you meet the prerequisite.
- Noting how many machines are already compatible with Windows 11 and which ones need replacing.
- Collecting information about your current hardware, software, and network infrastructure.
- Identifying any potential issues that may arise during the migration process.
- Compiling and presenting a detailed report that includes budgetary proposal, costed proposal, indicative project plan with key milestones.

The report can help you decide, in your own time, if and when you want to move forward. And when you're ready, we'll be there to work with you.

#### This can look like (either or a mix of):

#### FOR THE FLEET READY TO BE MIGRATED

#### Windows 11 Migration Service

#### Enterprise-wide Windows PC OS Migration:

- Handling the OS, apps, and data.
- ALL Windows 10 PCs.
- Moving from Win 10 to Win 11 (only).
- From the current user PC to the same user PC.
- OS upgrade.
- Including associated app and data migration.

## FOR THE FLEET THAT MAY BE LACKING HARDWARE FEATURES AND NEEDS AN UPGRADE CYCLE

#### **PC Deployment & Migration Service**

#### PC Deployment / PC bundle (configure & deploy):

- Handling the OS, apps, and data.
- Only PCs that are being replaced (typically 1/3 of the estate).
- Migrating from Win 10 to Win 11.
- From the current user PC to a new user PC.
- OS and machine replacement.
- Including associated app and data migration.



# Windows 11 Migration Service

So, the report shows you're ready to migrate. And you chose to do it with us. What will that look like?

#### If it's a pre-defined and standardized service:

- 1. Base setup: we check you meet all prerequisite for the migration; we set up a tailored configuration, assisting with deployment, and defining your end-to-end Windows Autopilot experience process.
- 2. We'll then design a **Windows Lifecycle Management Strategy**, including updates and automatic deployment policies you may need in the future.
- **3. Deployment:** we upgrade all machines to Windows 11 using Microsoft Intune, in batches; we onboard through Endpoint Analytics.
- 4. We end with a **User Acceptance Testing** to sign off a successful migration.

### If it's a custom migration, we can introduce some optional add-ons, such as:

- App packaging and device.
- Configuration Manager or Intune Deployment.
- User Profile Data Migration.
- Changes to firewall and networking.
- Support for any third-party app related issues.
- Hardware and software procurement.
- Any third-party integration and configuration.

# Migrating can be an advantage. So, do it confidently.

Now is the time to move forward. You have the unique advantage of migrating early to unleash the potential of Windows 11. So, take it. Fast forward a few years, when support ends for Windows 10, you may no longer receive essential security updates. Together, we can avoid that.

#### Are you ready? Let's arrange an assessment today!

<sup>1</sup> IDC, August 2023 <sup>2</sup> Scope can be customized depending on customer requirements

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