



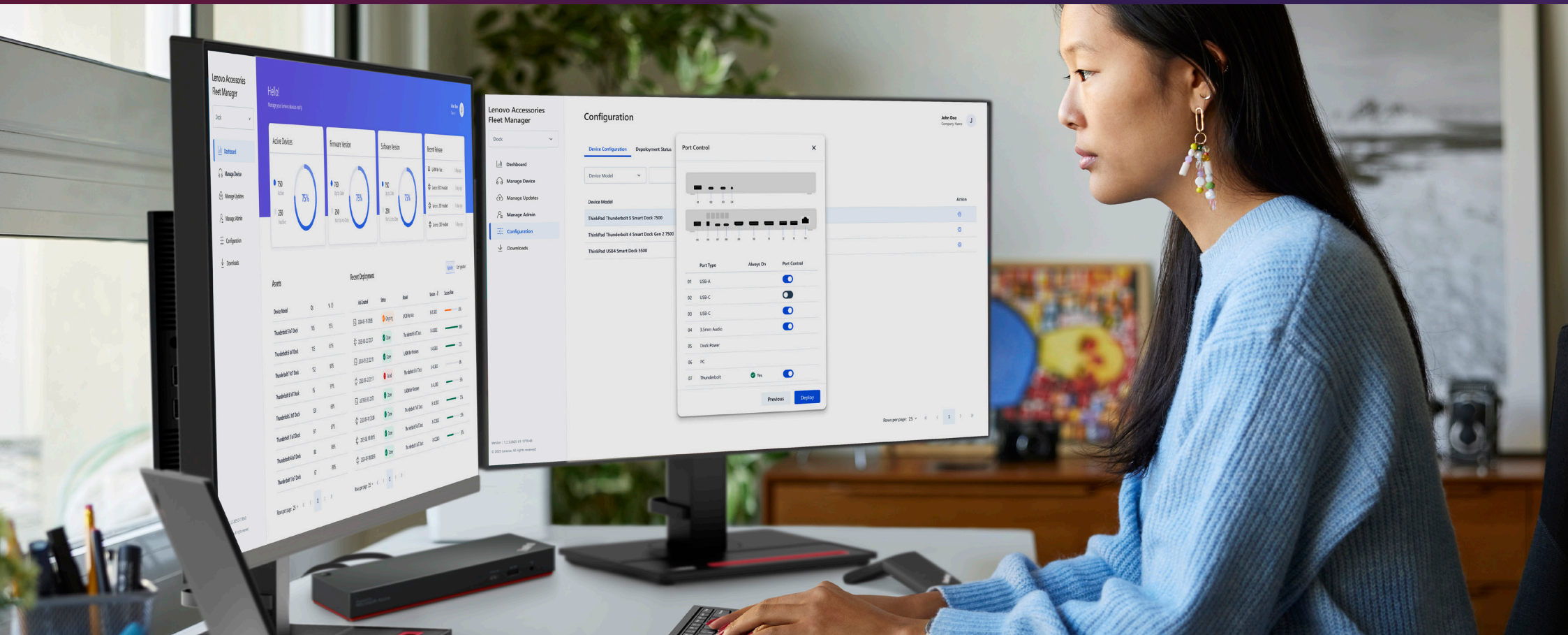
# LENOVO ACCESSORIES FLEET MANAGEMENT FLYER

Smarter  
technology  
for all

Lenovo

# Lenovo Accessories Fleet Management Made Easy

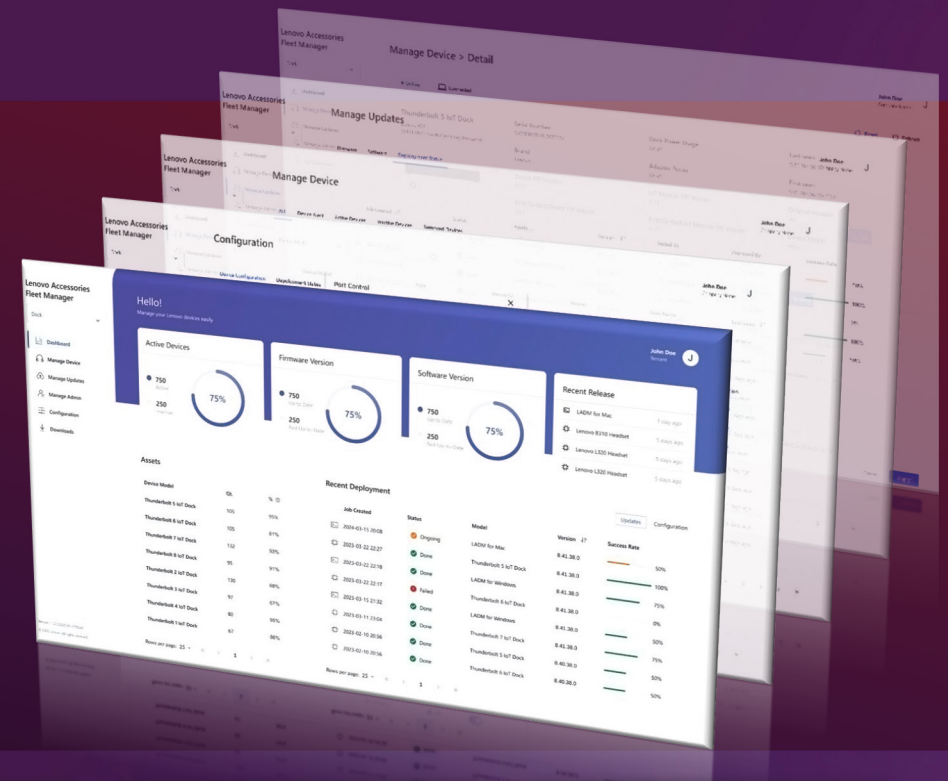
Managing accessories is easy with Lenovo Accessories Fleet Management (LAFM), a free cloud-based solution for enterprises. It simplifies management of commercial headsets and docking stations, offering centralized control, seamless updates, and real-time insights from a user-friendly dashboard. Fully CSA-compliant, it ensures security and reliability.





# Key Features

When your devices run smarter, so does your business. LAFM brings clarity, control, and automation to IT management, reducing costs and eliminating inefficiencies. Integrated with your existing tools, it ensures every Lenovo device stays updated, optimized, and ready for action — because technology should work for you, not against you.



## TOTAL FLEXIBILITY

- Cloud-based Control: Manage your entire fleet remotely, anytime, from a single platform.

## ASSET MANAGEMENT

- Complete Visibility: Track every device in your network and monitor its usage.
- Improved Allocation: Identify underused accessories and redistribute them for better efficiency.
- User & Device Insights: Access detailed reports on who's using what devices, helping you make informed decisions.

## UPDATE MANAGEMENT

- Simplified Updates: Deploy the latest firmware and software updates across all devices effortlessly on a single platform.
- One-Click Upgrades: Update all devices in your network with a single click, reducing IT workload.
- Efficient Workflow: Run updates during off-hours to prevent disruptions and ensure productivity is unaffected.

## EASY CONFIGURATION

- All Settings, One Place: Choose settings for entire fleets in one place, streamlining operations.
- Plug-and-Play Productivity: Provide users with a seamless experience by standardizing across organizations.

## OPTIMIZED TROUBLESHOOTING

- Hassle-free Repairs: Diagnose and resolve issues remotely, reducing the need to ship and repair devices.

# Key Benefits

	Asset Management	Updated Management	Easy Configuration	Optimized Troubleshooting
<b>Without LAFM</b>	<ul style="list-style-type: none"><li>☹️ Devices vanish into cluttered networks — no clear inventory, no real-time tracking.</li><li>☹️ No way to tell which devices are actually being used and which are going wasted.</li><li>☹️ Struggle to match devices with their rightful users.</li></ul>	<ul style="list-style-type: none"><li>☹️ Waste time searching for updated packages across platforms.</li><li>☹️ Slow, manual updates that eat into productivity.</li><li>☹️ Updates that clash with work schedules, leading to unnecessary downtime.</li></ul>	<ul style="list-style-type: none"><li>☹️ Each device must be configured one by one, wasting resources.</li><li>☹️ End-users are forced to struggle through complex setup processes.</li></ul>	<ul style="list-style-type: none"><li>☹️ When things go wrong, the only option is to ship devices back for costly repairs.</li></ul>
<b>With LAFM</b>	<ul style="list-style-type: none"><li>😊 See all devices from a single, intuitive console.</li><li>😊 Instantly identify idle devices and reallocate them where they're needed most.</li><li>😊 View detailed device insights, including usage history, connected, and assigned users.</li></ul>	<ul style="list-style-type: none"><li>😊 View the latest firmware and software from a single platform.</li><li>😊 Deploy updates across your entire fleet with just one click.</li><li>😊 Schedule updates in advance to avoid interference with operations.</li></ul>	<ul style="list-style-type: none"><li>😊 Apply configurations remotely and silently across your entire fleet.</li><li>😊 Give users a seamless, plug-and-play experience.</li></ul>	<ul style="list-style-type: none"><li>😊 Get instant remote technical support powered by in-depth diagnostic logs.</li><li>😊 Solve issues faster—no shipping, no downtime, no headaches.</li></ul>

# Product Data

## Devices Supported - Commercial Headsets

- Lenovo Wireless VoIP Headset (Teams)
- Lenovo Wireless Stereo Headset
- Lenovo USB-A Wired Stereo Headset Gen 2
- Lenovo Wireless ANC Headset Gen 2 (Teams)
- Lenovo Wired VoIP Headset Gen 2 (Teams)

## Devices Supported - Docking Stations

- ThinkPad Thunderbolt™ 5 Smart Dock 7500
- ThinkPad Thunderbolt™ 4 Smart Dock Gen 2 7500
- ThinkPad USB 4 Smart Dock 5500

## User Requirements - IT Admin

LAFM is compatible with standard web browsers such as:

- Microsoft Edge
- Internet Explorer (IE)
- Google Chrome
- Mozilla Firefox
- Safari (Mac OS)

## User Requirements - End User

- Windows Version: Windows 10 and later
- Internet access is required

## Qualifications

- Our privacy policy is **GDPR Compliant**. For more info, check the license agreement.
- Our security is **CSA Certified**. All network traffic between the solution entities is secured using TLS1.2 with 256-bit AES encryption. All data stored in the cloud by the IT administrator is encrypted using 256-bit AES.

## Cloud Service Provider

- Amazon Web Services

## Language

- English



# Solution Overview

## Effortless Onboarding

The IT manager receives an invitation, logs in with a Lenovo ID, and gains instant access to a world of streamlined device management.

## Lightning-fast Deployment

The IT manager rolls out [Lenovo Accessories and Display Manager \(LADM\)](#) and [UDC](#) across all end-user PCs. Instantly, the devices connect to the cloud, unlocking powerful remote management capabilities.

## All-In-One Dashboard

The intuitive dashboard puts critical insights front and center, offering a real-time snapshot of:

- Percentage of active devices across the organization
- Percentage of devices up to date with the latest firmware
- Percentage of device models in the network
- Deployment progress in real-time

## Unmatched Device Management

- A centralized list displays every active and inactive device separately in the network.
- Unused devices can be swiftly removed for reallocation.
- Dive into detailed configurations, track connected applications, monitor device locations, and view end-user details—all in one place.

## Update Management, Reinvented

- Take charge of updates with a single, unified platform.
- Every software and firmware release is tagged with the tester's name for accountability.
- Schedule updates to roll out when it's most convenient—mandatory or optional, the choice is yours.
- Monitor deployments and installations in real-time, ensuring full visibility and control.

## Precision-tuned Configurations

- Set volume limits for commercial headsets to align with safety and compliance regulations.
- Smart dock network configurations operate silently in the background, ensuring uninterrupted performance.
- Customize dock ports and on-screen displays to maintain a consistent user experience across all devices.

## Streamlined Admin Management

A structured hierarchy keeps roles clear and operations smooth:

- [Super Admin](#): The primary manager—invites, manages, and modifies IT Admins and Viewers.
- [IT Admins & Viewers](#): Assigned specific access levels for optimized control.
- User details and activity history are just a click away, with the power to edit or remove users as needed.

## Your Organization, Fully Synced

- Access and update company details anytime through the [Organization Account](#) page.



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