



Lenovo ThinkSmart Manager

Save IT teams time and money with remote manageability.

More employees are working remotely than ever before—and that includes IT. So, how can your operations teams manage the complex IT needs of a distributed workforce without adding to their workload? **ThinkSmart Manager is the answer.**

In addition to providing remote, real-time access to your organization's fleet of Lenovo ThinkSmart devices, ThinkSmart Manager offers fundamental manageability features as well as tiered plans for increased levels of integration, control and analytics.

Why choose ThinkSmart Manager?

FOR GREATER CONTROL

- Use a single-pane-of-glass to deploy remotely, manage, configure, update and resolve issues
- Streamline actions across multiple devices using “apply all” option
- Leverage secure password management for BIOS, Windows, Microsoft Teams and Zoom Rooms accounts
- Remotely enable/disable boot from USB device
- Remotely enable/disable Windows remote desktop capabilities
- Configure Microsoft Teams and Zoom Rooms devices out of the box remotely or post-deployment

FOR BETTER MONITORING

- Get immediate, real-time notifications on critical issues, even before users can report them
- Proactively fix problems using the live at-a-glance issues list and see real-time status by device
- Generate reports on device issues and trends by downloading CSV files of all devices and users
- Protect your devices with Thinkshield — from secure supply chain assurance to below-the-OS protection and OS-to-cloud solutions
- Use the ThinkSmart Manager mobile app (available for Android and iOS devices) to view statuses, claim devices and see overviews of all managed devices on the go
- Receive notifications through the ThinkSmart Manager mobile app to drive quick issue resolutions
- Establish email-based notifications based on issues or device status to specific users for improved issue resolution time

ThinkSmart Manager Plans*

ThinkSmart Manager BASIC

Included with some new and legacy ThinkSmart devices

ThinkSmart Manager PREMIUM

Available for an additional cost on new and legacy ThinkSmart devices

Can manage ThinkSmart Hub, ThinkSmart Hub 500, ThinkSmart One, ThinkSmart Core, ThinkSmart View Plus and ThinkSmart Edition Tiny



Can setup and control ThinkSmart Cam**



See device information and configure ThinkSmart Manager updates



Perform bulk configuration management



Rotate BIOS, Windows, Microsoft Teams and Zoom Rooms passwords



Enable/disable Windows remote desktop functionality



Use mobile app to see device status and register new devices



Includes Lenovo ThinkShield for complete protection wherever and whenever work happens***



Perform bulk restarts



Receive push notifications regarding devices via mobile app



Access to Logitech MeetUp and Rally firmware when connected to a ThinkSmart device



Access to Intel® vPro® remote desktop and terminal management tools



Link ThinkSmart Manager to ServiceNow for easier service ticket generation



Access historical room meeting analytics via dashboard



Lenovo
ThinkShield
Security at every layer

ThinkSmart products include proactive security features at every layer. Delivering end-to-end peace of mind, Lenovo ThinkShield includes secure supply chain assurance, below-the-OS protection and OS-to-cloud solutions.

ThinkSmart Manager is a proprietary console that provides your IT team with the ability to deploy, monitor and troubleshoot Lenovo ThinkSmart devices from a single interface, regardless of the state or location of the devices.

Contact your Lenovo sales rep to learn more about the reimagined ThinkSmart Manager today.



Explore the entire ThinkSmart portfolio at www.lenovo.com/ThinkSmart

Try ThinkSmart Manager today <https://portal.thinksmart.lenovo.com>

Watch our how-to videos <https://inv.gy/ThinkSmartManagerTutorials>

*For full list of plan features, feature availability dates and prices, please contact your Lenovo Sales Representative.

**ThinkSmart Manager can be used to set up and control ThinkSmart Cam only when these devices are connected to a ThinkSmart computer.

***This is available as an add-on for both Basic and Premium ThinkSmart Manager Plans.